



SCORE Update for ARCS

Mark Hickey

Chief Operating Officer

May 2, 2018

SCORE Overview

- The SCORE Portal is an 11 year-old nonprofit initiative to support residents and residency programs.
- SCORE was formed in by the principal organizations involved in U.S. surgical education: ABS, ACS, ASA, APDS, ASE, RRC of the ACGME and SAGES.
- SCORE is small: just two full time employees, and a total of six managing the operation. The only revenue is from subscriptions.
- We serve only general surgery. We work for you.
- The content on SCORE was written, reviewed and updated entirely by general surgery program directors, faculty, diplomates and residents from the ACGME GS programs. 300+ authors from the GS community.
- We are unique. No other medical specialty has a resource like SCORE.
- The SCORE Curriculum Outline defines the parameters of general surgery residency education. It is for more than just ABSITE prep.

SCORE Curriculum Outline

- The SCORE Curriculum Outline for General Surgery is a list of topics to be covered in a five-year general surgery residency training program.
- The Curriculum Outline is updated each year
- The booklet and electronic files are available for free regardless of SCORE subscription status



SURGICAL COUNCIL ON
RESIDENT EDUCATION

Curriculum
Outline
for
General
Surgery

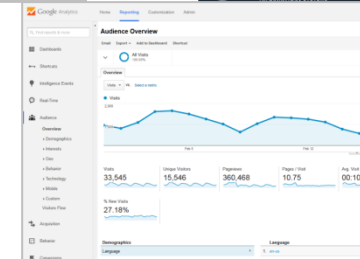
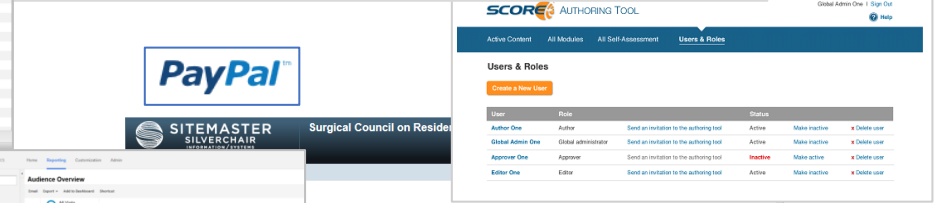
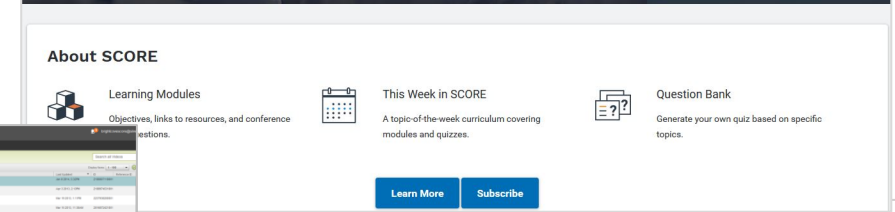
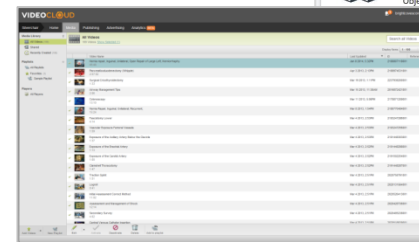
2017–2018

www.surgicalcore.org

The SCORE Portal

A suite of tools and resources:

- This Week in SCORE curriculum
- Clinical support
- User management
- Subscription management
- Authoring for faculty and diplomates
- Payment processing
- Multimedia management



Subscriptions and Transactions

9/11/2009, last update at 2/25/2014

Resident accounts in use: 4
Resident accounts available: 5

IAFOR:

First Name	Last Name	Organization	Creation Date	User Role	
Barbara	Gerkens	SCORE Program (sub user)	8/10/2009	Residency Coordinator	Delete
Chris	Tucci	SCORE Program (sub user)	8/17/2009	Residency Coordinator	Delete
Christine	Shifter	SCORE Program (sub user)	8/18/2009	Residency Coordinator	Delete
James	Fern	SCORE Program (sub user)	8/11/2009	Program Director	Delete
Jessica	Schneider	SCORE Program (sub user)	2/5/2010	Program Director	Delete
Kelly	Cassaday	SCORE Program (sub user)	2/3/2010	Program Director	Delete
Kerry	Barnett	SCORE Program (sub user)	7/2/2012	Program Director	Delete
Louise	Portugale	SCORE Program (sub user)	6/20/10	Program Director	Delete
Mark	Hickey	SCORE Program (sub user)	8/11/2009	Program Director	Delete

SEARCH EXISTING PROGRAM USERS:

Search by keyword
Look for in First Name

OR Search by date
Look for users created on

OR Get All users
Get all users for this program

The Scope of SCORE

As of today:

- 422 total programs
- 290+ ACGME approved programs (counting newly approved programs)
- >96.5% renewal rate
- 10,988 resident users
- 2,299 faculty users
- Nearly 300 individual subscribers

Usage and Statistics

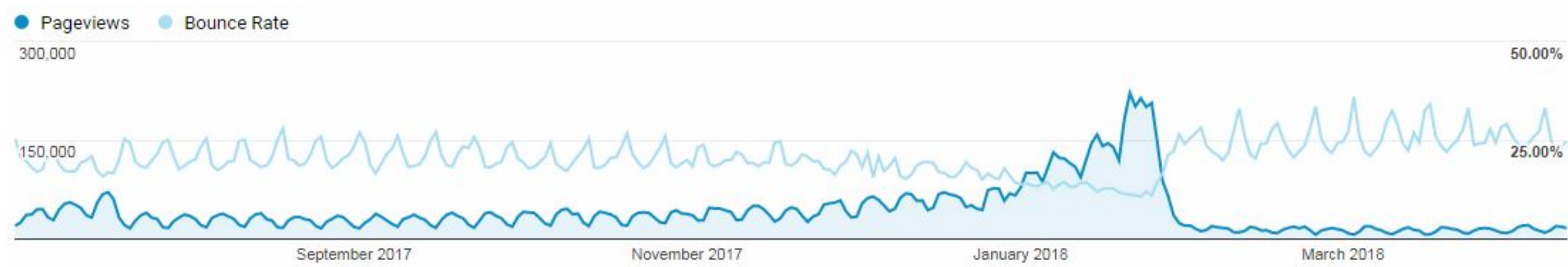
Resident usage continues to climb:

- 82% of all residents have logged into SCORE this academic year
 - 84% last year, 77% 2015-2016
- 63% have accessed SCORE since January 1st!
 - 66% last year, 60% 2015-2016
- 20% of our residents, on average, are logging in each week this spring
 - 21% last year, 20% 2015-2016
- Residents in over 270 ACGME programs have taken TWIS quizzes since July 1st
- Peak days for usage are Monday – Wednesday

Analytics and Monitoring

July 1, 2017 – April 12, 2018

- Year-to-date usage



Typical SCORE Week (Spring)

March 25 – March 31, 2018

- Hourly visit view



Aligning SCORE with Program Needs

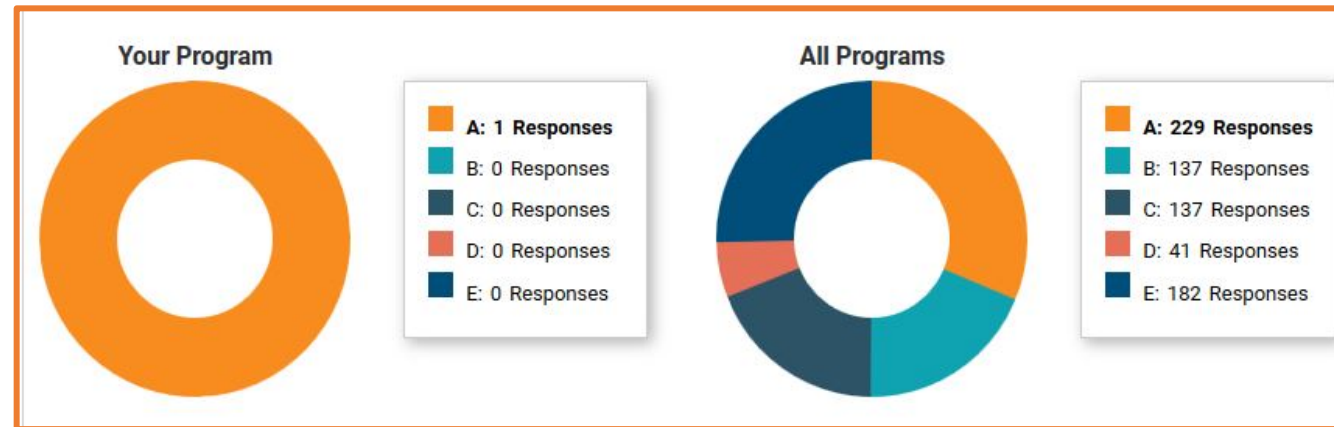
- Providing residents with curriculum and resources
- Maintaining TWIS curriculum and learning objectives for all diseases, conditions, operations and procedures; and competency definitions. Publishing TWIS schedule earlier.
- Increased analytics on scores, performance, usage
- Using available data to design reports and tools to better address your compliance needs
- Using studies, research to improve the educational experience and administrative approach

2017-2018 Updates

- National Donut Graph for TWIS Scores
- Assignments Library (FEC!)
- Pre-Intern Curriculum
- ABSITE Remediation
- Surgeon Wellness Resources
- Completion dates and times in the Personal Progress Report and assignment reports

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Assignments Library

+ **FEC Level I (typically completed in PGY-1 or -2)**

Clone

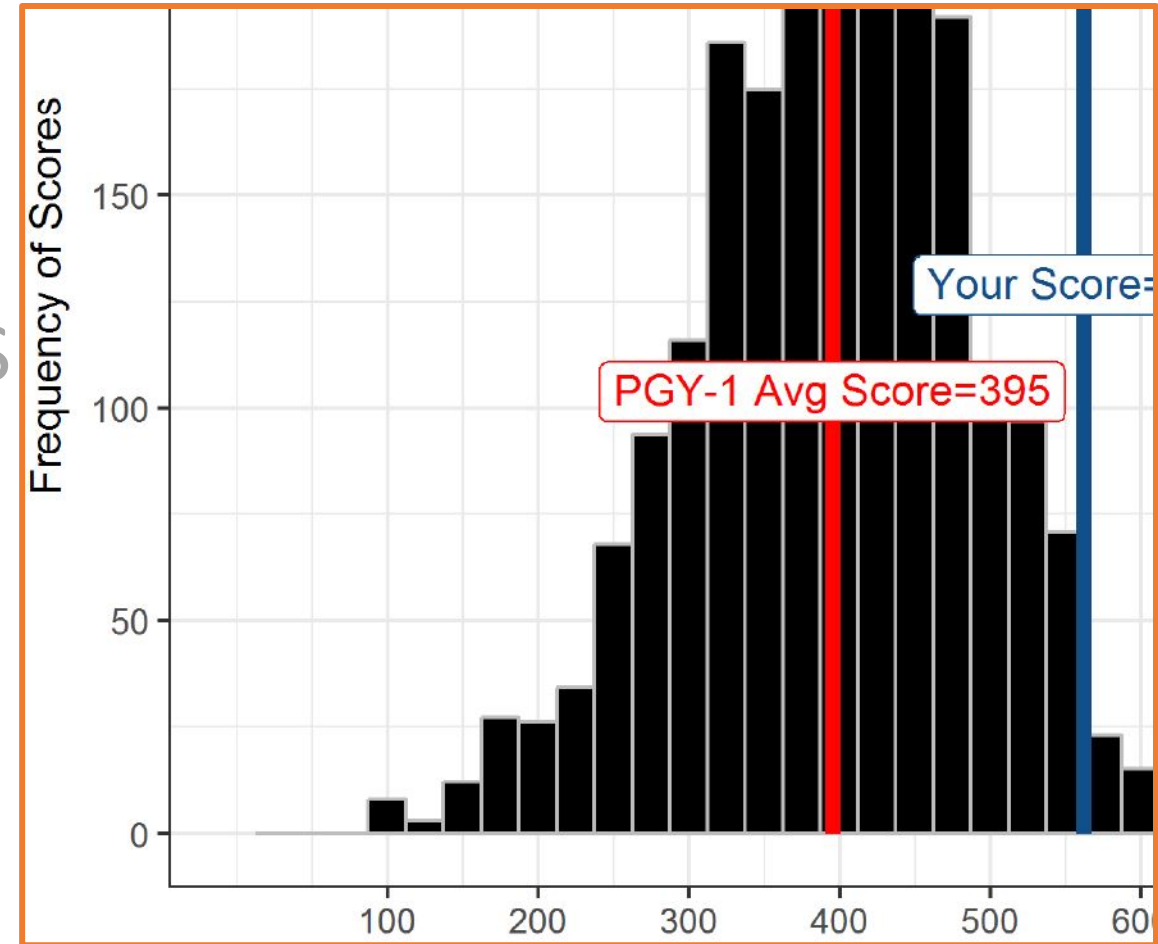
+ **FEC Level II (typically completed in PGY-1 or -2)**

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[AMA Steps Forward. Improving Physician Resiliency](#)

This is an online module that provides simple, evidence-based strategies for practicing medicine and to mitigate stress, as well as a list of resources to help you develop resiliency (CME available).

[AMA Steps Forward. Preventing Physician Burnout](#)

This online resource contains seven key steps to help you prevent burnout. It also contains a 10-item survey designed to assist you in assessing your current burnout level and successful burnout prevention programs in a variety of specialties (CME available).

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2018-2019

- Pricing changes
- SCORE CCC report (Milestones!)
- CME
- Content organization based on role/specialty
- Additional TWIS report

Pricing Changes

- Program license fee of \$500 per program – no change
- *New per resident fee (\$175/resident)*
- Includes one PD, one RC and 5 faculty/admin users
- Additional resident/trainee users at \$175
- Additional faculty/graduates/fellows at \$325
- Special individual price for new graduating sr. chiefs: \$199

SCORE Moving Forward

- More one-on-one training and webinar options
- Quick-start guide for SCORE
- Providing more reports for resident advancement and performance,
- Addressing your questions and providing best practices for TWIS
- New samples and examples of reports and tools for reference
- Improved MCQ and content feedback mechanisms
- Faster problem resolution and feedback
- Finding ways to improve your workflow in general surgery residencies

Contact Info

- SCORE :
 - www.surgicalcore.org
- SCORE support:
 - info@surgicalcore.org
 - (877) 835-3142
- SCORE subscriptions:
 - subscriptions@surgicalcore.org

Or, contact me directly:

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SCORE Oversight

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- Mark J. Hickey
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- Kerry B. Barrett
Content Management Specialist
- Christine D. Shiffer
Communications Manager

Thanks for the opportunity to speak to
you!

Questions?