



SCORE Update for ARCS

Mark Hickey
Chief Operating Officer
April 24, 2019

SCORE Overview

- The SCORE Portal is an 12 year-old nonprofit initiative to support residents and residency programs.
- SCORE was formed in by the principal organizations involved in U.S. surgical education: ABS, ACS, ASA, APDS, ASE, RRC of the ACGME and SAGES.
- SCORE is small: just two full time employees, and a total of six managing the operation. The only revenue is from subscriptions.
- We serve only general surgery. We work for you.
- The content on SCORE was written, reviewed and updated entirely by general surgery program directors, faculty, diplomates and residents from the ACGME GS programs. 300+ authors from the GS community.
- We are unique. No other medical specialty has a resource like SCORE.
- The SCORE Curriculum Outline defines the parameters of general surgery residency education. It is for more than just ABSITE prep.



SCORE Curriculum Outline

- The SCORE Curriculum Outline for General Surgery is a list of topics to be covered in a five-year general surgery residency training program.
- The Curriculum Outline is updated each year
- The booklet and electronic files are available for free regardless of SCORE subscription status

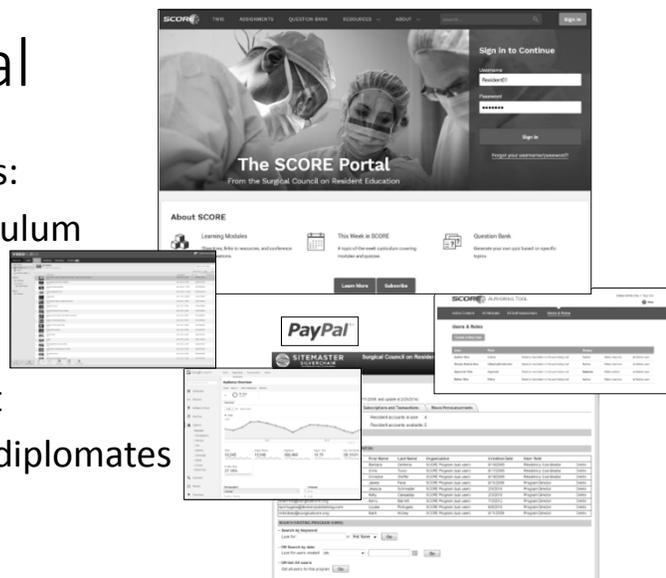


3

The SCORE Portal

A suite of tools and resources:

- This Week in SCORE curriculum
- Clinical support
- User management
- Subscription management
- Authoring for faculty and diplomates
- Payment processing
- Multimedia management



4

The Scope of SCORE

As of today:

- 430 total programs
- 280+ ACGME approved programs
- >96% renewal rate
- 11,158 resident/fellow users
- 1,689 faculty users
- Over 300 individual subscribers

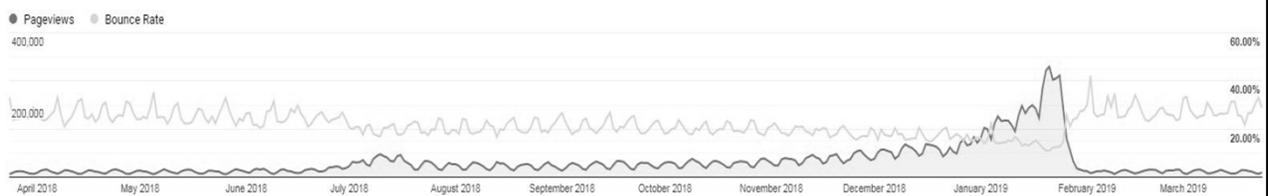


5

Analytics and Monitoring

March 24, 2018 – March 25, 2019

- Current Resident Use to Date



6

Program Administration Assistance

- FEC
- Pre-Intern Curriculum
- ABSITE Study Plan
- CCC Report
- TWIS Customization
- “Universal Roster” Long Term Project



7

FEC Assignments

- The FEC Assignments (Levels I through V) are pre-built for you and are located in the Assignments Library.
- Once assigned to residents, their progress will show up in the All Assignments, Resident’s Assignment Status and, soon, the CCC Report.

Assignments Library

- + FEC Level I (typically completed in PGY-1 or -2)
- Clone
- + FEC Level II (typically completed in PGY-1 or -2)



8

Pre-Intern Curriculum

- Also found in the Assignments Library under the Assignments tab.
- You can assign the Pre-Intern Curriculum to your matched, incoming residents
- If you need extra accounts for your pre-interns (for pre-July 1st work), we will add the accounts to your SCORE roster for free



9

ABSITE Study Plan

- Residents use their ABSITE score PDF to create a self-study plan and proposed completion date. Their progress on the plan can be viewed on the Residents' ABSITE Study Plan Status Report on your SCORE home page.
- Addresses the Milestones requirement for resident to create a self-study plan.



Create an ABSITE Study Plan



10

New CCC Report

- Coming this spring! The report will pull together multiple data reporting requirements into one downloadable .xls file for you
- Much of the report will satisfy Milestones requirements
- You pick the date range to meet your bi-annual CCC requirements.

Name	PGY-level	Number of TWIS Quizzes		Average SCORE	Number of Core modules	Number of Advanced Modules	FEC Completed	Pre-intern Curriculum Completed
		Available in Date Range	Number of TWIS Quizzes completed					
Bashir, Ahmed		11	9	58	30	33	Y	
Ericson, Laura		11	3	100	11	10	Y	Y
Hamill, Jackson		11	8	90	30	26	Y	
Dwen, Connor		11	11	93	37	40	Y	Y
Radigan, Eric		11	11	89	37	40	Y	
Richman, Amy		11	7	65	24	25		
Smith, John		11	9	74	30	33		Y
Thomas, Cadin		11	11	90	37	40		



TWIS Customizations

- Spread out over the next two academic years.
- More control to customize topics.
- More freedom to arrange topics and lock/unlock all topics for the year.
- Plans to allow you to pick the day the quiz is released.
- Addition of progress tracking for the modules to go with quiz-score tracking.



Long Term: Universal Roster

- SCORE is working with stakeholders in surgical education program administration to develop a tool, the “Universal Roster” that would allow you to manage your residency roster in one place and then export or upload it for reporting, exam registration, compliance, etc.
- “Build once, export often” approach cuts down on manual re-entry and copy and paste efforts which introduce errors, reduce efficiency, and burns too many hours.
- ARAS will be central to the design and rollout.
- SCORE is prepared to fund the initial tool development.



13

2019-2020

- No pricing changes!
- SCORE CCC report (Milestones!)
- Content organization based on role/specialty
- 2019 ABSITE Study Plan
- SCORE Quiz App.



14

No Pricing Changes for '19-20

- Program license fee of \$500 per program – no change
- *New per resident fee (\$175/resident)*
- Includes one PD, one RC and 5 faculty/admin users
- Additional resident/trainee users at \$175
- Additional faculty/graduates/fellows at \$325
- Special individual price for new graduating sr. chiefs: \$199



15

SCORE Moving Forward

- You can renew now!
- We now accept ACH payments
- Contact us for your Pre-Intern accounts (no charge)
- What reports would you like to see developed?
- How can we improve program administration in SCORE?
- Introducing MCQ and content feedback mechanisms
- Increasing staff to facilitate greater content production



16

Contact Info

- SCORE :
 - www.surgicalcore.org
- SCORE support:
 - info@surgicalcore.org
 - (877) 835-3142
- SCORE subscriptions:
 - subscriptions@surgicalcore.org

Or, contact me directly:

Mark Hickey
mhickey@surgicalcore.org
(215) 568-4000, x142



17

SCORE Oversight

- Mary E. Klingensmith, M.D., FACS
President
Chair, SCORE Council
Mary Culver Distinguished Professor of Surgery
Vice Chair for Education
Washington University in Saint Louis
- Mark J. Hickey
Chief Operating Officer
- Kerry B. Barrett
Content Management Specialist
- Amit R.T. Joshi, M.D., FACS
Vice President, SCORE
Program Director, General Surgery Residency
Einstein Healthcare Network (Philadelphia)
Assistant Professor of Surgery
Jefferson Medical College
- Alfred A. Chahine, M.D., FACS
Associate Lead, SCORE
Children's Healthcare of Atlanta/Emory Univ.
Assistant Professor of Surgery
Georgetown University Hospital



18

Thanks for the opportunity to speak to
you!

Questions?

