



SCORE Update for ARCS

Mark Hickey

Chief Operating Officer

April 18, 2017

Overview

- The SCORE Portal is a nonprofit initiative to provide residents and residency programs with high-quality educational materials and a structured program for self-learning in all areas of general surgery.
- SCORE was formed in 2006 by the principal organizations involved in U.S. surgical education: ABS, ACS, ASA, APDS, ASE, RRC of the ACGME and SAGES
- SCORE exists for, and is driven by, surgical residency programs
- We do not want to be known just as “the ABSITE prep site” but as a comprehensive educational resource supporting residents on their way to successful QE and CE.

The SCORE Portal

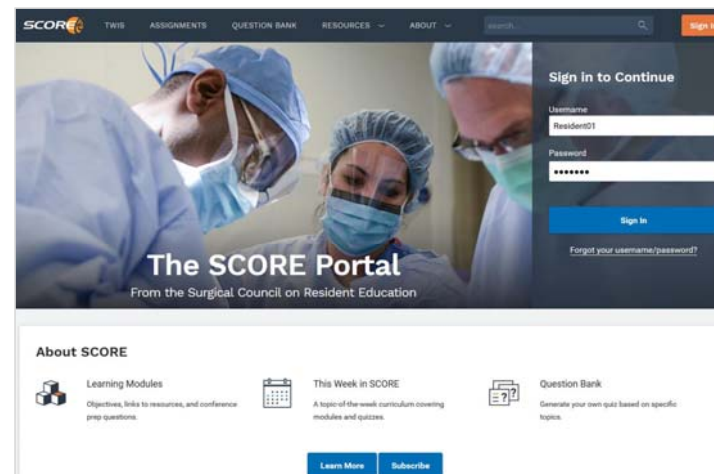
A suite of tools:

- Curricular resources
- Clinical support
- User management
- Subscription management
- Content management
- Payment processing

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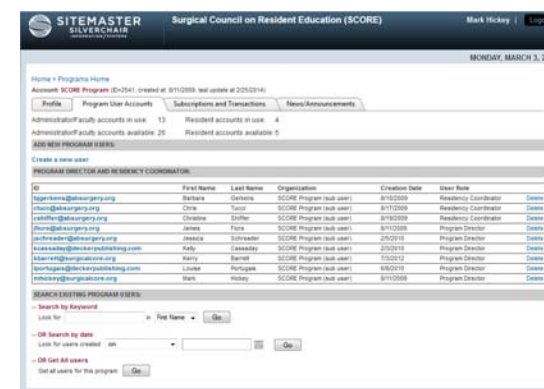
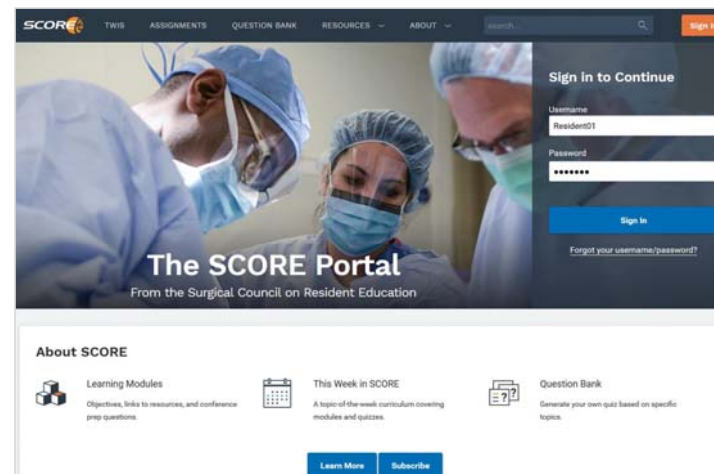
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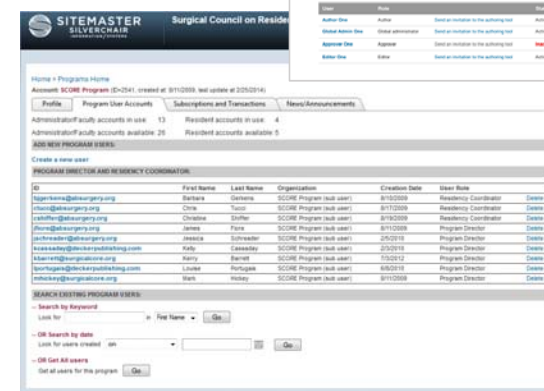
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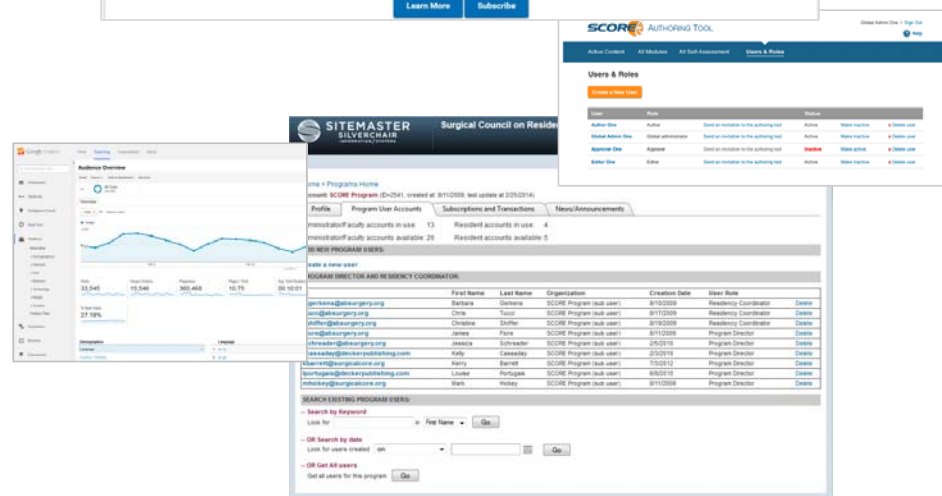
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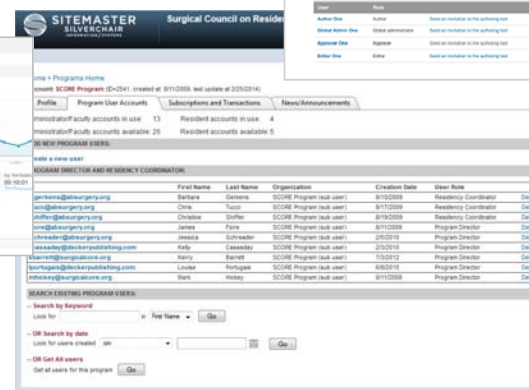
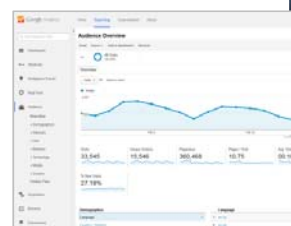
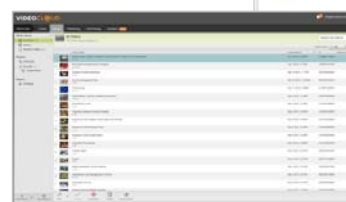
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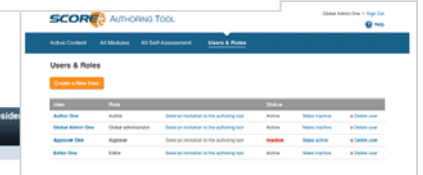
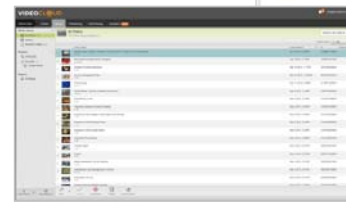
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Account: SCORE Program (ID:2541, created at 8/11/2009, last update at 2/25/2014)

Profile: Program User Accounts Subscriptions and Transactions News/Announcements

Programmer/Faculty accounts in use: 13 Resident accounts in use: 4
Programmer/Faculty accounts available: 25 Resident accounts available: 5

NEW PROGRAM USER:

PROGRAM DIRECTOR AND RESIDENCY COORDINATOR:

First Name	Last Name	Organization	Creation Date	User Role
Barbara	Ostrowski	SCORE Program (sub user)	8/11/2009	Residency Coordinator
Christie	Schiff	SCORE Program (sub user)	8/11/2009	Residency Coordinator
Christine	Sniffen	SCORE Program (sub user)	8/11/2009	Residency Coordinator
James	Frye	SCORE Program (sub user)	8/11/2009	Program Director
James	Silverman	SCORE Program (sub user)	2/25/2014	Program Director
Kelly	Leesley	SCORE Program (sub user)	2/25/2014	Program Director
Barry	Barnett	SCORE Program (sub user)	10/20/12	Program Director
Lynne	Phillips	SCORE Program (sub user)	8/20/2013	Program Director
Shawn	Hobley	SCORE Program (sub user)	8/11/2009	Program Director

SEARCH EXISTING PROGRAM USERS:

Search by keyword: Look for _____ in First Name [Go]

OR Search by date: Look for users created on _____ [Go]

OR Get ALL users: Get all users for the program [Go]

The Growth of SCORE

- 2017: Our 10 year anniversary!!
 - 432 total programs
 - 270+ ACGME approved programs
 - >97% renewal rate
 - Continued increases in Int'l programs
 - 10,970 resident users
 - 2,265 faculty users
 - Nearly 200 individual subscribers (in beta test group)
- 2008: 33 programs, 620 residents

Usage and Statistics

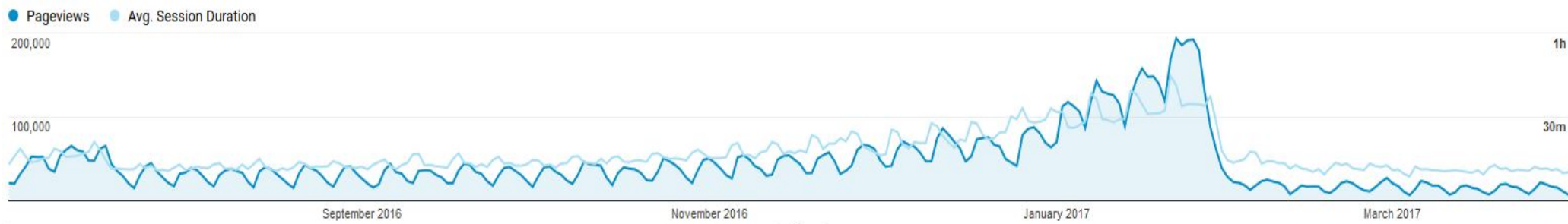
Resident usage continues to climb:

- 84% of all residents have logged into SCORE this academic year
 - 77% last year for the same time frame.
- 66% have accessed SCORE since January 1st!
 - 60% last year
- 21% of our residents, on average, are logging in each week this spring
 - 20% last year.
- Residents in over 250 ACGME programs have taken TWIS quizzes since July 1st
- Peak days for usage are Monday – Wednesday

Analytics and Monitoring

July 1, 2016 – April 1, 2017

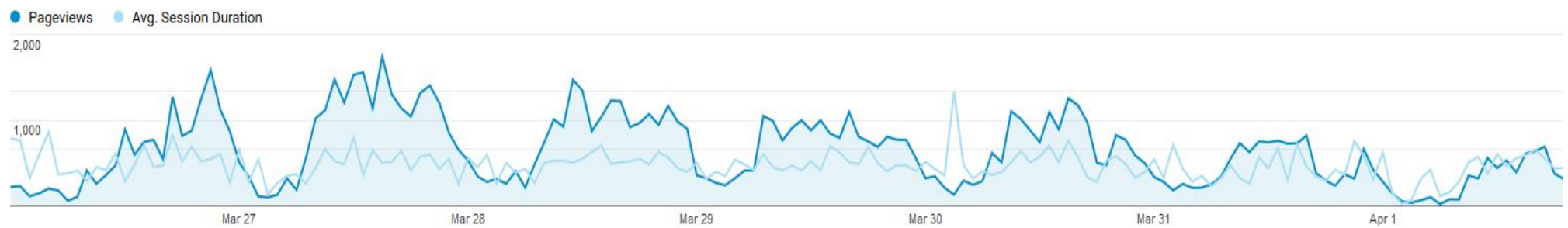
● Year-to-date usage



Typical SCORE Week (Spring)

March 26 – April 1, 2017

- Hourly visit view



2016-2017, In Progress

- This Week in SCORE (TWIS) curriculum competed in Feb.
- 2017-2018 TWIS curriculum under way
- New look and feel for entire site
- Improved user account pages (portal and Sitemaster)
- More textbook chapters

Site Look and Feel Upgrade

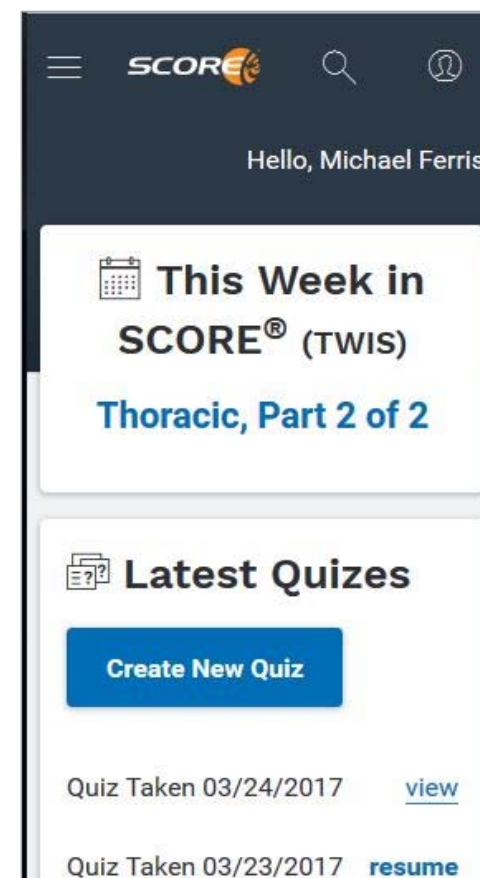
- Mobile-friendly design
- Improved search engine
- Quicker access to most-used resources
- Redesigned modules
- Links to Practice Guidelines

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Competency and Category	
Abdomen - Spleen	8
Pediatric Surgery - Fellowship Level	1
SAGES Top 21	1
Trauma	1
Type	
Operation/Procedure	4
Disease/Condition	2
Level	
Core	4
Advanced	1
PGY Level	
Senior	5
Fellowship	1

'splenectomy'

31 Results

MODULE

Splenectomy

◆ CORE Last Updated December 09, 2015

VIDEOS

Splenectomy, Laparoscopic

8 minutes, 22 seconds

VIDEOS

Laparoscopic Splenectomy

8 minutes, 26 seconds

VIDEOS

Splenectomy, Laparoscopic

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Modules

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Modules



Textbooks

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[Modules](#)



[Textbooks](#)



[Videos](#)

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Textbooks



Videos



Additional Resources

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The screenshot displays a medical education module interface. At the top, the title "Inguinal and Femoral Hernia - Repair" is centered. Below the title, it indicates the module is a "CORE" item, dated "December 08, 2015", and lists the "Revising Author(s)" as "Alexander L. Colonna" and the "Original Author(s)" as "Karen Deveney and Andrew Watson". A navigation bar includes "OVERVIEW" (selected), "CONFERENCE PREP", and "RESOURCES". The main content area is divided into two columns. The left column, titled "Learning Objectives", contains two numbered items: 1. "Indications and Contraindications" with a sub-point about assessing comorbidities, and 2. "Operative Anatomy" with a sub-point about describing abdominal wall layers. A "Suggested Reading" link is provided below the first objective. The right column, titled "Video", shows a video player with a blue title card "Mesh" and a list of bullet points. Below the video player, the video title "Hernia Repair, Inguinal, Controversies and..." is visible.

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Practice Guidelines



2017-2018

- Pricing changes
- New reports and assignment functions
- Individual subscribers direct access
- TWIS updates
- Less reliance on publishers
- Beginning of comprehensive modules upgrade

Pricing Changes

- Program license fee of \$500 per program – no change
- *New per resident fee* (\$165/resident)
- Includes one PD, one RC and 5 faculty/admin users
- Additional resident/trainee users at \$165
- Additional faculty/graduates/fellows at \$325

Reports and Assignment Additions

- Addition of “canned” FEC assignment and report
- Introduction of a “mini-CCC” report
- Reports to address FUSE and FLS
- Addition of national pie chart to Question Review Report
- Completion dates in the Personal Progress Report
- More flexibility to add wildcard, off weeks and alternative topics (i.e. Ultrasound) to TWIS schedule

2017-18 Updates, continued

- Individual Subscription option added to SCORE Store
 - \$325 for a one year subscription
 - Targeting residents at non-subscribing programs, fellows, post-grads and diplomates
- A goal to have all TWIS topics posted by end of fall
 - Greater number of programs writing topics and questions
- Removal of textbooks that cost too much
- More images and media, including podcasts
- Greatly expanded modules, including in-depth (“deep dive), conference prep and “controversies” sections

Supporting Programs & Coordinators

- Continued services to assist you in implementing SCORE into your curriculum
- Moving SCORE away from being “the ABSITE Prep” site
- Providing reports you need for resident advancement, performance, Milestones, FEC, assignments, TWIS, etc.
- Addressing your questions and providing best practices for TWIS
 - How can I see resident quiz scores?
 - Core versus Advanced?
 - One room versus two room schoolhouses?
 - How many modules to assign each week?
 - Can I assign topics?

Contact Info

- SCORE :
 - www.surgicalcore.org
- SCORE support:
 - info@surgicalcore.org
 - (877) 835-3142
- SCORE subscriptions:
 - subscriptions@surgicalcore.org
- Mark Hickey
 - mhickey@surgicalcore.org
 - (215) 568-4000, x142

SCORE Oversight

- Mark A. Malangoni, M.D., FACS
President
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- Mary E. Klingensmith, M.D., FACS
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Chair, SCORE Council
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Vice Chair for Education
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- Amit R.T. Joshi, M.D., FACS
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Assistant Professor of Surgery
Jefferson Medical College
- Mark J. Hickey
Chief Operating Officer
- Kerry B. Barrett
Content Management Specialist
- Christine D. Shiffer
Communications Manager

Thanks for the opportunity to speak to
you!

Questions?